

To Our Clients,

At Diva's Salon & Spa our first priority is the Health & Safety of all of our Operators, Clients and the Communities that we service. We have been working around the clock to adapt to the ever-changing status of the COVID-19 pandemic. As a result, we have taken numerous precautionary measures to ensure the highest standards for a clean and sanitary environment for our clients and operators. We will closely follow guidelines set by the Center for Disease Control (CDC), California State Board of Barbering & Cosmetology and our state/local authorities. We eagerly await the instruction and guidance from these agencies to help guide us into the next phases of operation during these difficult times.

### **Newly Implemented COVID-19 Safety Precautions**

- ✓ Operators will be health screening themselves daily before they arrive at work.
- ✓ Operators will be wearing mask and/or PPE at all times.
- ✓ Physical distancing guidelines will be strictly followed. Stations are 6 ft. apart.
- ✓ Waiting area has been closed and clients will have to wait in their vehicles until notified their operator is ready for them.
- ✓ Operators will book extra time in between each client, to clean and disinfect the workstations.
- ✓ Salon will institute enhanced cleaning and disinfection throughout the day, as well as at the beginning and end of each day.
- ✓ All extra contact items have been removed from the common areas.
- ✓ Doors will remain open as much as possible, for good airflow.
- ✓ Hand sanitizer will be available at all common areas.
- ✓ Touchless retail credit card checkout.

We have tremendously missed all of our clients and we can't thank you enough for all your patience during these challenging times. We are taking these precautions very seriously! It is our intention to keep everyone healthy and safe at Diva's Salon & Spa. So, we ask for your help as we push forward:

### **Your next appointment:**

- If you have traveled to a "hot spot", been sick or been exposed to COVID-19, we ask that you reschedule your appointment.
- You will be required to wear a face mask while in the salon, at ALL times. We also ask that you use hand sanitizer or wash your hands upon entering the salon.
- To maintain social distancing, you will be asked to come alone (No guests, family, friends or fur-babies) and wait in your vehicle until notified that your operator is ready.
- Also, please bring a limited number of items with you. (Take out what you bring in)
- You will be health screened by your operator upon arrival. Your temperature will be taken and if you register a fever over 100.4° or show any signs of illness, you will be asked to reschedule your appointment for a minimum of 14 days out.

Thank you again, for all of your support during these times. We will all get through this together!